

Completing 5500 Forms and Schedules

10/30/2025 11:12 am CDT

Add Forms and Schedules

Before accessing any form or schedule, the form must first be added to the **5500 - Year** box. The following methods are available:

Quick Links:

- [Manual Entry](#)
- [55Autofill](#)
- [Bring Forward Prior Year Data](#)
- [Adding Pages and Additional Schedules](#)

Manual Entry

Add a Form or Schedule

- Select the appropriate form from the **Add Schedules** box.

Company:	123 Example Company	ID:	
Plan:	123 Example Company	ID:	
Checklist:	Misc (1099, 5500 or Compliance)		
Details:	EIN: 876530932 • PN: 001 • PYE: ???		

Edit Status:	Unlocked
Signed Status:	Not Signed
Acceptance Status:	Not Submitted

5500 Menu

- [SAR/AFN Print Settings](#)
- [Batch/WorkFlow](#)
- [Upload and Download Center](#)
- [Attachment Templates](#)
- [View 5500 FAQs](#)
- [55AutoFill](#)
- [Bring forward 2023 data to 2024 for **this plan only**](#)
- [Bring forward 2023 portal users to 2024 for **this plan only**](#)
- [Clone 2024 Return/Report within 2024 for **this plan only**](#)

Portal Menu

- [Work With Signers/Portal Users](#)
- [Portal Manager](#)
- [Portal Link I](#)

5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
May Not Print All FINAL Schedules			
Edit Check All 5500 Schedules			
5500 Review Summary			

Add Schedules

[Form 5500](#)
[Form 5500-EZ](#)
[Form 5500-SF](#)
[Schedule A-New I](#)
[Schedule C-New I](#)
[Schedule D-New I](#)
[Schedule DCG-New I](#)
[Schedule G-New I](#)
[Schedule H I](#)
[Schedule I I](#)
[Schedule MB I](#)
[Schedule MEP-New I](#)
[Schedule R-New I](#)
[Schedule SB I](#)
[Annual Funding Notice I](#)
[Summary Annual Report I](#)
[Form 5558 I](#)

8955-SSA

FAQs for 8955-SSA - Batches/Fulfillment - Upload Form 8955-SSA E-File FAQs			
DRAFT-EDIT	STATUS	FINAL	DEL
Add Form 8955-SSA I			
-STATEMENT DATA-			
DRAFT-EDIT	STATUS		

5330

I - FAQs for 5330 - E-File Status - Upload			
DRAFT-EDIT	STATUS	FINAL	DEL
Add 5330			

Other Forms

- The form will appear under the **DRAFT-EDIT** column on the left.
 - If the form exists for a prior year, the system will copy the most recent data.

- If no prior data exists, a blank version will be added.

Company:	123 Example Company	ID:	
Plan:	123 Example Company	ID:	
Checklist:	Misc (1099, 5500 or Compliance)		
Details:	EIN: 876530932 • PN: 001 • PYE: ???		

Edit Status:	Unlocked Link
Signed Status:	Not Signed
Acceptance Status:	Not Submitted

5500 Menu

- [SAR/AFN Print Settings](#)
- [Batch/WorkFlow](#)
- [Upload and Download Center](#)
- [Attachment Templates](#)
- [View 5500 FAQs](#)
- [55AutoFill](#)
- [Bring forward 2023 data to 2024 for this plan only](#)
- [Bring forward 2023 portal users to 2024 for this plan only](#)
- [Clone 2024 Return/Report within 2024 for this plan only](#)

Portal Menu

- [Work With Signers/Portal Users](#)
- [Portal Manager](#)
- [Portal Link](#)

5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500-SF I	???	Form 5500-SF	Del
Attachments		Attachments	

[Edit Check All 5500 Schedules](#)

[Print All FINAL Schedules \(Print Options\)](#)

[Print All DRAFT Schedules](#)

[5500 Review Summary](#)

Add Schedules

- [Form 5500 I](#)
- [Form 5500-EZ I](#)
- [Schedule A-New I](#)
- [Schedule C-New I](#)
- [Schedule D-New I](#)
- [Schedule DCG-New I](#)
- [Schedule G-New I](#)
- [Schedule H I](#)
- [Schedule I I](#)
- [Schedule MB I](#)
- [Schedule MEP-New I](#)
- [Schedule R-New I](#)
- [Schedule SB I](#)
- [Annual Funding Notice I](#)
- [Summary Annual Report I](#)
- [Form 5558 I](#)

8955-SSA

[FAQs for 8955-SSA - Batches/Fulfillment - Upload](#)

[Form 8955-SSA E-File FAQs](#)

DRAFT-EDIT	STATUS	FINAL	DEL
Add Form 8955-SSA I			

-STATEMENT DATA-

DRAFT-EDIT	STATUS

5330

[I - FAQs for 5330 - E-File Status - Upload](#)

DRAFT-EDIT	STATUS	FINAL	DEL
+Add 5330			

Other Forms

Adding Additional Schedule

Additional schedules can also be added from the draft-edit screen of any form using the link options on the left. (See more information pertaining to [Adding Pages and Additional Schedules](#), later.)

- Navigation between forms is available within the data entry screen.

[Return](#)
[Run Edit Checks](#)
[Clear Edit Checks](#)

Active Schedules
[Form 5500-SF](#) ??? Final
[Print All FINAL Schedules](#)

Add Schedules

- [Form 5500](#)
- [Form 5500-EZ](#)
- [Schedule A-New](#)
- [Schedule C-New](#)
- [Schedule D-New](#)
- [Schedule DCG-New](#)
- [Schedule G-New](#)
- [Schedule H](#)
- [Schedule I](#)
- [Schedule MB](#)
- [Schedule MEP-New](#)
- [Schedule R-New](#)
- [Schedule SB](#)
- [Annual Funding Notice](#)
- [Summary Annual Report](#)
- [Form 5558](#)

Form 5500-SF
Department of the Treasury
Internal Revenue Service
Department of Labor
Employee Benefits Security Administration
Pension Benefit Guaranty Corporation

Shor

This form
Income
Begin/e
Com

Part I Annual Report Identificati
For calendar plan year 2024 or fiscal plan year

A This return/report is for: ☐ a single-e

B This return/report is ☐ the first re
☐ an amend

C Check box if filing under: ☐ Form 555
☐ special e:

D If the plan is a collectively-bargained plan, c

E If this is a retroactively adopted plan permitt

Part II Basic Plan Information—e

1a Name of plan

123 Example Company

2a Plan sponsor's name (employer, if for a sir
Mailing address (include room, apt., suite r
City or town, state or province, country, an

55Autofill ([Return to top](#))

Step 1: Import DOL Data

Click the **55Autofill** link at the top-right of the screen from within the **5500 Menu** box.

- This imports Department of Labor (DOL) data from prior Form 5500 filings using the plan's **EIN** and **Plan Number**.
- 55Autofill will **not** import:
 - 5500-EZ filing
 - Any filing that received a status other than **Accepted**
 - Filings older than 4 years (Example in 2025 only forms 2021-2024 are available.)

Important: Importing DOL data will overwrite any existing 5500 data for that year in ftwilliam.com.

Step 2: Bring Forward Imported Data

After importing, data must be brought forward into the account to complete setup. (See [Bring Forward Prior Year Data](#), later.)

Company:	123 Example Company	ID:	
Plan:	123 Example Company	ID:	
Checklist:	Misc (1099, 5500 or Compliance)		
Details:	EIN: 876530932 • PN: 001 • PYE: ???		

Edit Status:	Unlocked Lock
Signed Status:	Not Signed
Acceptance Status:	Not Submitted

5500 Menu

- [SAR/AFN Print Settings](#)
- [Batch/WorkFlow](#)
- [Upload and Download Center](#)
- [Attachment Templates](#)
- [View 5500 FAQs](#)
- **55AutoFill**
- [Bring forward 2023 data to 2024 for **this plan only**](#)
- [Bring forward 2023 portal users to 2024 for **this plan only**](#)
- [Clone 2024 Return/Report within 2024 for **this plan only**](#)

Portal Menu

- [Work With Signers/Portal Users](#)
- [Portal Manager](#)
- [Portal Link I](#)

Please see the below video of the individual 55Autofill process.

Batch 55Autofill

Batch 55Autofill enables the automatic import of Department of Labor (DOL) data for multiple plans at once. This process can be used to populate all available forms and schedules for when adding new plans to the software or to add 5500s to existing plans already set up in ftwilliam.com.

Add New Plans:

This option will create new plan listings within the software for each EIN provided and import all available Form 5500 data from the Department of Labor (DOL).

- Submit a list of **EINs** to support@ftwilliam.com to autofill all available forms and schedules for each EIN.
- Support will connect you with our conversion specialist to provide you with a timeline for completion.

Update Existing Plans:

If plans are already configured in ftwilliam.com and need additional 5500s, users may request batch autofill for those plans.

- Submit a list of **EINs** and **Plan Numbers** to **support@ftwilliam.com** to autofill all available forms and schedules for each plan specified.
- Support will connect you with our conversion specialist to provide you with a timeline for completion.

NOTE: This service is available at **no additional charge**.

Bring Forward Prior Year Data ([Return to top](#))

The Bring Forward feature allows Form 5500 data from the previous year to be carried into the current year, streamlining the setup process for recurring plans. This option is available for individual plans or in batch for all plans on the system.

Options:

Bring Forward for Individual Plans:

Found within the 5500 Menu at the top right hand side of the screen, this option copies prior year data for a specific plan, assuming the plan exists in ftwilliam.com for the previous year.

- Data will be brought forward from the prior year to the current year, and only updated fields will need to be modified.
- Available to all users with access to the plan and 5500 module.

Company:	123 Example Company	ID:	
Plan:	123 Example Company	ID:	
Checklist:	Misc (1099, 5500 or Compliance)		
Details:	EIN: 876530932 • PN: 001 • PYE: ???		

Edit Status:	Unlocked Lock
Signed Status:	Not Signed
Acceptance Status:	Not Submitted

5500 Menu

- [SAR/AFN Print Settings](#) ⓘ
- [Batch/WorkFlow](#)
- [Upload and Download Center](#)
- [Attachment Templates](#)
- [View 5500 FAQs](#)
- [55AutoFill](#)
- **[Bring forward 2023 data to 2024 for this plan only](#)**
- [Bring forward 2023 portal users to 2024 for this plan only](#) ⓘ
- [Clone 2024 Return/Report within 2024 for this plan only](#) ⓘ

Portal Menu

- [Work With Signers/Portal Users](#)
- [Portal Manager](#)
- [Portal Link I](#)

NOTE: Form and schedule structures may change year to year. Review all brought-forward data to ensure accuracy and completeness.

Batch Bring Forward for All Plans:

Found within the 5500 Menu, and selecting the Batch/Workflow link, this option copies prior year data for **ALL** 5500 plans on the account.

- Available only to **Designated Admins** and the **Master User**.
- Automatically brings forward data from the prior year to the current year for all eligible plans in the system.

5500 Batch/Workflow

Company:	123 Example Company	ID:	
Plan:	123 Example Company	ID:	
Checklist:	Misc (1099, 5500 or Compliance)		
Details:	EIN: 876530932 • PN: 001 • PYE: ???		

Edit Status:	Unlocked Lock
Signed Status:	Not Signed
Acceptance Status:	Not Submitted

5500 Menu

- [SAR/AFN Print Settings](#)
- [Batch/Workflow](#)
- [Upload and Download Center](#)
- [Attachment Templates](#)
- [View 5500 FAQs](#)
- [55AutoFill](#)
- [Bring forward 2023 data to 2024](#)
- [Bring forward 2023 portal use](#)
- [Clone 2024 Return/Report wit](#)

Portal Menu

- [Work With Signers/Portal Use](#)
- [Portal Manager](#)
- [Portal Link I](#)

Options

- [Bring forward 2023 data to 2024 for all plans](#)
- [Bring forward 2023 portal users to 2024 for all plans](#)
- [Review/Assign Detail Status/Extensions](#)
- [5500 Workflow Grid](#)
- [Batch Invite 5500/SF](#)
- [Admin Summary Status](#)
- [Batch SAR](#)
- [Batch Annual Funding Notice](#)
- [Batch Local Sign](#)
- [Edit Check All 8955's \(Export CSV\)](#)
- [8955-SSA Batch/Fulfillment](#)
- [Batch 5558](#)
- [Batch Lock 5500](#)
- [5558 Report](#)
- [Check Form 5330 Counts](#)

NOTE: Form and schedule structures may change year to year. Review all brought-forward data to ensure accuracy and completeness.

Adding Pages and Additional Schedules [\(Return to top\)](#)

Additional pages and entries may be required for certain schedules, including **Schedules C, D, DCG, G, MEP** and **Schedule A**. These can be added and customized to support multiple entries and improve clarity across filings.

Schedules C, D, DCG, G and MEP

These schedules may require multiple pages to report all necessary information.

• Add Pages

Click the schedule name in the **Add Schedules** box to insert a new page. Each new page will be labeled **New** by default.

5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule C-New I	???	Schedule C-New	Del

[Edit Check All 5500 Schedules](#)

[Print All FINAL Schedules \(Print Options\)](#)

[Print All DRAFT Schedules](#)

[5500 Review Summary](#)

Add Schedules

[Form 5500-EZ I](#)
[Form 5500-SF I](#)
[Schedule A-New I](#)
[Schedule C-New I](#)
[Schedule D-New I](#)
[Schedule DCG-New I](#)
[Schedule G-New I](#)
[Schedule H I](#)
[Schedule I I](#)
[Schedule MB I](#)
[Schedule MEP-New I](#)
[Schedule R-New I](#)
[Schedule SB I](#)
[Annual Funding Notice I](#)
[Summary Annual Report I](#)
[Form 5558 I](#)

• Rename Page Descriptions

Click the schedule under **DRAFT-EDIT** in the **5500 - Year** box. Hover over the word **New** at the top of the page to

access the editable field. Enter a custom **5-character description** to identify and differentiate the page. **Schedule DCG and MEP allow for an 8-character description.*

**SCHEDULE C
(Form 5500)**

Department of the Treasury
Internal Revenue Service

Department of Labor
Employee Benefits Security Administration

Pension Benefit Guaranty Corporation

Enter a 5 Character description Ex123

[General Information](#)
[Schedule C FAQ](#)

Service Provider Information
[General Instructions](#)

This schedule is required to be filed under section 504(c)(9) of the Retirement Income Security Act of 1974.

File as an attachment to Form 5500.
Begin/end year dates are required even if a calendar year.

5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule C-Ex123 I	???	Schedule C-Ex123	Del

Schedule A

Schedule A filings support multiple entries and additional pages to accommodate multiple insurance providers or contracts.

- **Add Multiple Schedule A Filings**

Click **Schedule A-New** in the **Add Schedules** box to create an additional Schedule A.

5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule A-New I p2	???	Schedule A-New	Del
Schedule A-New I p2	???	Schedule A-New	Del
Schedule C-Ex123 I	???	Schedule C-Ex123	Del

[Edit Check All 5500 Schedules](#)

[Print All FINAL Schedules \(Print Options\)](#)

[Print All DRAFT Schedules](#)

[5500 Review Summary](#)

Add Schedules

- [Form 5500-EZ I](#)
- [Form 5500-SF I](#)
- [Schedule A-New I](#)
- [Schedule C-New I](#)
- [Schedule D-New I](#)
- [Schedule DCG-New I](#)
- [Schedule G-New I](#)
- [Schedule H I](#)
- [Schedule I I](#)
- [Schedule MB I](#)
- [Schedule MEP-New I](#)
- [Schedule R-New I](#)
- [Schedule SB I](#)
- [Annual Funding Notice I](#)
- [Summary Annual Report I](#)
- [Form 5558 I](#)

- **Add Additional Page 2**

Click the **p2** link next to the Schedule A form under **DRAFT-EDIT** to insert additional pages to an individual Schedule A.


- The **p2** link may be selected multiple times to add as many additional entries necessary to complete the Schedule A.

5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule A-New I p2	???	Schedule A-New	Del
Schedule A-New I	???		Del
Schedule A-New I p2	???	Schedule A-New	Del
Schedule C-Ex123 I	???	Schedule C-Ex123	Del

- **Rename Page Descriptions**

Like the other forms and schedules, each Schedule A and its pages can be labeled with a distinct **8-character name** to differentiate entries and pages.

Enter a 8 Character description ABC



5500 - 2024			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule A-ABC p2	???	Schedule A-ABC	Del
Schedule A-ABC-1 I	???		Del

Adding Summary Annual Report or Annual Funding Notice

To add a Summary Annual Report (SAR) or Annual Funding Notice (AFN), click on the link to the corresponding notice within the "Add Schedules" box. If you add the SAR, you will not have the option to add the AFN until you delete the SAR from the "DRAFT-EDIT" column. The reason you are unable to add both the SAR and AFN at the same time is because the AFN is similar to the SAR, but is only used for Defined Benefit Plans that are subject to the PBGC - all other plans should use the SAR.

NOTE: The SAR/AFN checklists are populated with plan information at the time you click on the link under the 'Add Schedules' box. You should only add the SAR/AFN once all your schedules for the current year are completed.

Most information for the SAR can be obtained directly from the forms and schedules you already have completed. We still recommend opening the SAR Checklist to review and ensure the checklist is completed accurately. Some information cannot be obtained from the schedules and you will have to complete this information on the checklist itself.

Note that there are options in the Admin Menu (located at the top of most screens in ftwilliam.com):

- Set "SAR/AFN Defaults" (SAR/AFN instructions as cover page, Custom SAR/AFN instructions, Copy cost per page (SAR), Copy cost total (SAR), Corrective Distributions (SAR), and Rollover Contributions (SAR)) and
- Set default font type, font size, line spacing, and margins under "Edit Document/SAR/AFN Print Settings."

Defaults will apply to 2010 and later SAR/AFN checklists. Each of the above items can also be modified for a particular SAR/AFN.

Enter Information on a Form 5500 schedule

To enter information in a schedule, click on the schedule under the "DRAFT - EDIT" heading in the "5500 - Year" box (or on the link under "Active Schedules" once you are already editing a form/schedule). The actual speed to open a form/schedule is dependent upon the speed of your Internet connection. If you are using a high-speed Internet connection, the schedule should open immediately.

Once the schedule is open you may enter data as you wish.

Wolters Kluwer

Return
Run Edit Checks
Clear Edit Checks

Active Schedules

Form 5500	???	Final
Schedule A-New P2	???	Final
Schedule A-New	???	
Schedule A-New P2	???	Final
Schedule C-New	???	Final
Schedule C-New	???	

Print All FINAL Schedules

Add Schedules

- Form 5500-EZ
- Form 5500-SF
- Schedule A-New
- Schedule C-New
- Schedule D-New
- Schedule G-New
- Schedule H
- Schedule I
- Schedule MB
- Schedule R-New
- Schedule SB
- Annual Funding Notice
- Summary Annual Report
- Form 5558

Form 5500

Department of the Treasury
Internal Revenue Service

Department of Labor
Employee Benefits Security
Administration

Pension Benefit Guaranty Corporation

Annual Return

This form is required to be filed by employers with 100 or more employees and 4065 of the Employee Retirement Income Security Act of 1974 (ERISA) sections 6057(b) and 6058.

General Information

Begin/end year

Part I Annual Report Identification Information

For calendar plan year 2022 or fiscal plan year beginning ?

A This return/report is for: ? ☐ a multiemployer plan

☒ Lines A-D ? ☐ a single-employer plan

B This return/report is: ? ☐ the first return/report

? ☐ an amended return/report

C If the plan is a collectively-bargained plan, check here,

? **D** Check box if filing under: ? ☒ Form 5558

? ☐ special extension (enter ?)

? **E** If this is a retroactively adopted plan permitted by SECURE

Part II Basic Plan Information—enter all required information

? **1a** Name of plan
Example Company

Note that you can jump to different schedules and add schedules without having to return to the "Form 5500 - Year" screen (See red arrow above).

There is no need to click on update buttons in the software. Changes are automatically saved once they are entered.

Consulting Official DOL Instructions

There are two methods of consulting the official DOL instructions.

1. On the main "Form 5500 - Year" screen, you may click on the "I" link next to the appropriate schedule under the "DRAFT - EDIT" heading in the "5500 - Year" box. This will display a page with the full text of the instructions for the applicable schedule. There will also be "View General DOL Instructions" links on this page to the general Form 5500 instructions.
2. When you are entering data on a schedule, you may click on the blue buttons with question marks next to the line item on the form to read the help materials related to that line item.

Edit Checks

You may perform edit checks on the data for each form/schedule at any time. There are a few different ways to run edit

checks and review errors/warnings:

- Visual Edit Checks. While you are editing a form/schedule you may click on the "Run Edit Checks" link at the top left of the screen. This will visually show you the edit checks by highlighting the field where there is an error/warning.

Errors are coded yellow for a failed edit check and red for an invalid entry (invalid date, 13/04/2022, for example). You may double-click on any highlighted field for more information on the edit check and close the window that appears by clicking on "close".

If you would like to complete the form without viewing the visual edit checks, you may click on "Clear Edit Checks" at the top left of the screen.

- Edit Checks in List Form. To see a list of edit checks for a particular form/schedule, click on the status link under the "STATUS" heading in the "5500 - Year" box from the "Form 5500 - Year" screen. You may also click on the status link next to the name of the schedule under "Active Schedules" if you are currently editing a form/schedule. This will open a separate page with a list of the edit checks for that form/schedule.

If you prefer to do all of your error checking for each form and schedule at once, click on the link under the "5500 - Year" box called "Edit Check All 5500 Schedules." This will open up a new web page and show you errors for all forms and schedules at once.

The edit checks have codes to help identify the level of the problem detected. Codes that begin with "FW" are edits that have been drafted by ftwilliam.com. All other edits have been supplied by the DOL. Edits are also coded as either "error" or "warning" (data likely has a problem). Please note that any filing containing a non-FW error will not be accepted by the DOL. We strongly discourage filing if there are errors/warnings appearing for a filing until you are certain that the filing is correct.

NOTE: The edit checks are NOT intended to check for the accuracy, correctness or completeness of every response.

Immediately before printing the final version of all the schedules, it is a good idea to rerun all edit checks even if all status codes are "OK". The status of the edit checks is reflected under the "STATUS" heading in the "5500 - Year" box.

The following is a description of the status codes:

- **OK** A status code of "OK" indicates that the edit checking was successfully completed and no errors or warnings were detected.

- **???** A status code of "???" indicates that the information entered on the schedule has changed since the last edit check.
- **NOT-OK** A status code of "NOT-OK" indicates that the edit checking detected one or more errors or warnings. You may click on "NOT-OK" to reference those edits.

Print All FINAL Schedules (Print Options)

Clicking on this link will generate all final forms and schedules in one pdf file for the plan. This will be the same download that a signer must generate before he/she can electronically sign the filing. The pdf file can be saved to your hard-drive (as can the signer from the portal).

5500 - 2022			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule A-New I p2	???	Schedule A-New	Del
Schedule C-New I	???	Schedule C-New	Del
Schedule D-New I	???	Schedule D-New	Del
Schedule H I	???	Schedule H	Del
Schedule R-New I	???	Schedule R-New	Del
Schedule SB I	???	Schedule SB	Del
Form 5558 I	???	Form 5558	Del

[Edit Check All 5500 Schedules](#)

[Print All FINAL Schedules \(Print Options\)](#)

[Print All DRAFT Schedules](#)

[5500 Review Summary](#)

The "Print Options" link will give you options to include Form 5558 for purposes of printing from the "Form 5500 - Year" screen or via the Portal. Form 5558 will not be included in the printing of the filing by default.

5500 - 2022			
DRAFT-EDIT	STATUS	FINAL	DEL
Form 5500 I	???	Form 5500	Del
Attachments		Attachments	
Schedule A-New I p2	???	Schedule A-New	Del
Schedule C-New I	???	Schedule C-New	Del
Schedule D-New I	???	Schedule D-New	Del
Schedule H I	???	Schedule H	Del
Schedule R-New I	???	Schedule R-New	Del
Schedule SB I	???	Schedule SB	Del
Form 5558 I	???	Form 5558	Del

Edit Check All 5500 Schedules

Print All FINAL Schedules (Print Options)

Print All DRAFT Schedules

5500 Review Summary

Home > Edit Company > Edit Plan > 5500 > 2022 > Print Options

5500 Print Options

Print Options

ftwilliam.com Print Options:

☐ Include 5558

Portal Print Options:

☐ Include 5558

Update

Return

Upload and Download Center

The Form 5500 Software includes several upload and download features. Click on the "Upload and Download Center" in the top-right under "5500 Menu" to open the "Upload and Download Center" page as shown below. Each feature can be accessed by clicking on the corresponding link on the page.

Home > Edit Company > Edit Plan > 5500 > 2022

Company:	Example Company	ID: CustID
Plan:	Example Company	ID: PlanID
Checklist:	Misc (1099, 5500 or Compliance)	
Details:	EIN: 86-7530932 • PN: 001 • PYE: 12-31	

Edit Status:	Unlocked Lock
Signed Status:	Not Signed
Acceptance Status:	Not Submitted

5500 Menu

- Batch/WorkFlow
- Upload and Download Center
- View 5500 FAQs
- 55AutoFill
- Bring forward 2021 data to 2022 for **this plan only**
- Bring forward 2021 portal users to 2022 for **this plan only**
- Clone 2022 Return/Report within 2022 for **this plan only**

Portal Menu

- Work With Signers/Portal Users
- Portal Manager
- Portal Link I

Upload and Download Center

Company: **Example Company**

Plan: **Example Company**

Year: **2022**

Upload

[Upload Form 5500 \(csv\)](#)
[Upload Form 5500 EZ \(csv\)](#)
[Upload Form 5500 SF \(csv\)](#)
[Upload Schedule A \(csv\)](#)
[Upload Schedule C \(csv\)](#)
[Upload Schedule D Part I \(csv\)](#)
[Upload Schedule D Part II \(csv\)](#)
[Upload Schedule G \(csv\)](#)
[Upload Schedule H \(csv\)](#)
[Upload Schedule I \(csv\)](#)
[Upload Schedule MB \(csv\)](#)
[Upload Schedule R \(csv\)](#)
[Upload Schedule SB \(csv\)](#)
[ftwLink XML File Upload](#)
[Generic XML File Upload](#)
[Generic XML File Upload - Legacy](#)
[Upload Signers](#)
[Upload XML](#)

Download

[Download 2022 Signers/Portal Users](#)
[Download 2021 Signers/Portal Users](#)
[Download Full Filing XML](#)
[Download Form 5500-EZ XML](#)
[Download Form 5558 XML](#)
[Download Form 5500 \(csv\) | All Plans \(csv\)](#)
[Download Form 5500 EZ \(csv\) | All Plans \(csv\)](#)
[Download Form 5500 SF \(csv\) | All Plans \(csv\)](#)
[Download Schedule A \(csv\) | All Plans \(csv\)](#)
[Download Schedule C \(csv\) | All Plans \(csv\)](#)
[Download Schedule D Part I \(csv\) | All Plans \(csv\)](#)
[Download Schedule D Part II \(csv\) | All Plans \(csv\)](#)
[Download Schedule G \(csv\) | All Plans \(csv\)](#)
[Download Schedule H \(csv\) | All Plans \(csv\)](#)
[Download Schedule I \(csv\) | All Plans \(csv\)](#)
[Download Schedule MB \(csv\) | All Plans \(csv\)](#)
[Download Schedule R \(csv\) | All Plans \(csv\)](#)
[Download Schedule SB \(csv\) | All Plans \(csv\)](#)

[Return](#)

In most upload menus, you will be provided a sample file. Most uploads require that you complete a .csv file with all of your schedule information. Make sure that your headers in your .csv file match the headers in the sample spreadsheet provided.

Upload Features

- **Schedule A**

In the Schedule A, specifically, we give you a sample spreadsheet (titled "Sample Schedule A") and an additional spreadsheet with what is called "Schedule A Schema." The schema is what you will use in your headers on your spreadsheet. The first column of the schema spreadsheet will list the data that you may upload and the column next

to the data will give you the schema that corresponds to that data. For example, if you wish to upload the "Tax Period End", you would use "PlanYearEndDate" in the header of your spreadsheet.

Additionally, please note the following if you are adding multiple brokers to the spreadsheet: You will use the "Name1" column for the first name, "Name2" for the second, through the "Name7" column. If you have more than 7 brokers to add, you will enter his/her name into the "Name3" column in the next row and continue through the "Name7" column. Entries that begin in the "Name3" column below the first row will add an additional Page 2 to the Schedule A.

Once your spreadsheets are completed, you may then proceed to uploading your data.

[Home](#) > [Edit Company](#) > [Edit Plan](#) > [5500](#) > [2022](#) > [Upload and Download Center](#) > Upload Schedule A Data

[Help](#)

Upload Menu

Company: **Example Company**

Plan: **Example Company**

Year: **2022**

The system will not perform data integrity edits on uploaded data. Be sure you run all appropriate edit checks after performing the import.

Any column which is invalid (e.g. because of a misspelling) will be silently skipped.

Additional Schedule As are determined by the presence of an Insurance Carrier Name (InsCarrierName) in the row.

Supplemental page two starts with index 3 (Name3, EIN3, etc...) up through index 7 (Name7, EIN7, etc...). Data entered with index 1 or 2 for page two will be ignored.

Download a sample file here: [Sample Schedule A Schedule A Schema](#)

Upload DOL Data	
Upload file name:	<input type="button" value="Choose File"/> No file chosen
Number of rows before Column Name:	<input type="text" value="0"/>
Some schedules such as A, C, D, G, and SSA allow you to have multiple Pages. For these schedules, do you want the uploaded data to replace or append the existing schedules (if any)?	
<input type="button" value="Append"/> <input type="button" value="Submit"/>	
<input type="button" value="Cancel"/>	

In the Schedule A upload menu, you will search for the file to upload and then enter the "Number of rows before column name." This entry will most likely be "0" unless you have entered a column for your own personal use. The software will not be able to read this information so you must tell it to ignore that particular row. Next, you will have to tell the software whether you are appending or deleting data. Appending means you are replacing the existing Schedule A data with the new/corrected data that you have uploaded. If you choose delete, the software will delete the existing data and replace it with the new data that you are uploading.

- **Schedule C**

As with the Schedule A, we have provided sample spreadsheets you may utilize in order to upload your Schedule C data. Please note, the file format of these spreadsheets must remain in CSV format. Each section of the form is uploaded separately in a different file. When uploading your file, the "Rows to Ignore" field will default to -1- (to indicate the column header row of your spreadsheet will be ignored). If you have inserted a row(s) above the column header row, you will need to update the -1- to reflect the row(s) you need to ignore.

Upload Menu - Schedule C (CSV)

Company: **Example Company**

Plan: **Example Company**

Year: **2022**

Data will be validated prior to being imported to our system. Any data that does not pass validation will be ignored.

The upload files need to be separated by section; i.e. One CSV file for Part I Line 1 of the Schedule C, another file for Part I Line 2, etc.

Currently existing data will be cleared and replaced by data in the file(s).

File format must be CSV (comma separated values). Samples for each section can be found below.

Download a sample file here **(Part I Line 1):** [SamplePIL1.csv](#)
Download a sample file here **(Part I Line 2):** [SamplePIL2.csv](#)
Download a sample file here **(Part I Line 3):** [SamplePIL3.csv](#)
Download a sample file here **(Part II Line 4):** [SamplePIIL4.csv](#)
Download a sample file here **(Part III):** [SamplePIII.csv](#)

Upload Schedule C Data (CSV)			
Upload file name (Part I Line 1):	<input type="button" value="Choose File"/>	No file chosen	Number of rows to ignore: <input type="text" value="1"/>
Upload file name (Part I Line 2):	<input type="button" value="Choose File"/>	No file chosen	Number of rows to ignore: <input type="text" value="1"/>
Upload file name (Part I Line 3):	<input type="button" value="Choose File"/>	No file chosen	Number of rows to ignore: <input type="text" value="1"/>
Upload file name (Part II Line 4):	<input type="button" value="Choose File"/>	No file chosen	Number of rows to ignore: <input type="text" value="1"/>
Upload file name (Part III):	<input type="button" value="Choose File"/>	No file chosen	Number of rows to ignore: <input type="text" value="1"/>
<input type="button" value="Submit"/>			
Cancel			

- **Schedule D**

Schedule D data is broken into two parts. If you click on the link for either part, there is a sample .csv file you may download. You will be able to complete this file, save it to your computer and upload the file into the system. You will need to prepare Form 5500 before uploading Schedule D in order to ensure that Sections A, B, C and D of the Schedule D are populated.

If you currently use John Hancock, you may download the file to upload on ftwilliam.com from John Hancock. When you do the export, you'll indicate that you are using ftwilliam.com and their software will give you a file compatible with the ftwilliam.com software.

Please note that you do not need to ensure the column headers on your John Hancock file match the sample file provided by ftwilliam.com; as long as you input the correct number of rows containing data, your file's data will import correctly.

- **Schedule G**

Schedule G data is broken into two parts. If you click on the link for Schedule D, there are two sample .csv files you may download. You will need to complete each file, save the file to your computer and upload the file into the system.

- **ftwLink XML File Upload**

This is used to upload XML files formatted to ftwLink standards (ftwilliam.com XML interface). If you would like to use this feature, please contact 800-596-0714 or support@ftwilliam.com for further assistance.

- **Generic XML File Upload**

This is used to bring in data from Relius' software. Please contact 800-596-0714 or support@ftwilliam.com for more information.

- **Upload Signers**

This is used to set up your signers/portal users in batch mode. You may enter each signer/portal user under the [Work with Signers/Portal Users](#) link on the 5500 page for that filing, or you may upload the signers/portal users via this link. A sample upload file is provided. To help get you started, you may want to download [year] signers' information as described below.

- **Upload XML**

This is used to upload standard 2009 or later 5500 XML files from other software vendors. If you click on "Upload XML", you will be taken to the "Upload 5500 XML" screen with options to load specific schedules and/or the Form 5500 itself.

[Home](#) > [Edit Company](#) > [Edit Plan](#) > [5500](#) > [2022](#) > [Upload and Download Center](#) > Upload XML

Upload 5500 XML

Company: **Example Company**

Plan: **Example Company**

Year: **2022**

Upload

Check the schedules you wish to upload:

Form 5500	<input type="checkbox"/>
Form 5500-SF	<input type="checkbox"/>
Form 5500-EZ	<input type="checkbox"/>
Schedule A	<input type="checkbox"/>
Schedule C	<input type="checkbox"/>
Schedule D	<input type="checkbox"/>
Schedule H	<input type="checkbox"/>
Schedule I	<input type="checkbox"/>
Schedule MB	<input type="checkbox"/>
Schedule SB	<input type="checkbox"/>
Schedule R	<input type="checkbox"/>

Upload file name:

No file chosen

Note: All old schedules will be overwritten as indicated above with the data provided in the XML.

Download Features

- **Download [Year] Signers from 5500 Forms**

This feature will download a list of signer names from the most recent filing in the ftwilliam.com system. The download will include a list of the plan name, sponsor name and address, EIN and plan number; as well as signer name and signer type (sponsor and/or administrator).

This download can be used to help create an upload for the "Upload Signers" option described above.

In addition to having a correct PIN and UserID from the DOL, signer names entered on the 5500 must also exactly match the signer name entered at the DOL website (the signer's profile information) or the filing will not be submitted to the DOL. Therefore, it is important to ensure signer names are accurate to ensure a filing will be accepted.

- **Download Full Filing XML**

This will download an XML file that may be uploaded into the DOL IFILE system. Note that this is generally not necessary, since ftwilliam.com will file the 5500 once signatures have been obtained.

- **Download Form 5500 / Schedules (XML)**

The other remaining XML download options will download an XML of a specific schedule or the Form 5500 only. The single schedule downloads can be uploaded into the DOL IFILE system to an existing 5500 in order to complete the filing. This is generally used if two different people are completing the 5500 using different software. Note that the "Download Form 5500 XML" option, different from the "Download Full Filing XML" option, cannot be uploaded to IFILE, but we are offering it as an XML download since it may be useful for uploading to other vendors' software.

Download
Download 2022 Signers/Portal Users
Download 2021 Signers/Portal Users
Download Full Filing XML
Download Form 5500 XML
Download Schedule C XML
Download Schedule H XML
Download Schedule R XML
Download Schedule SB XML
Download Form 5500 (csv) All Plans (csv)
Download Form 5500 EZ (csv) All Plans (csv)
Download Form 5500 SF (csv) All Plans (csv)
Download Schedule A (csv) All Plans (csv)
Download Schedule C (csv) All Plans (csv)
Download Schedule D Part I (csv) All Plans (csv)
Download Schedule D Part II (csv) All Plans (csv)
Download Schedule G (csv) All Plans (csv)
Download Schedule H (csv) All Plans (csv)
Download Schedule I (csv) All Plans (csv)
Download Schedule MB (csv) All Plans (csv)
Download Schedule R (csv) All Plans (csv)
Download Schedule SB (csv) All Plans (csv)

- **Download Form 5500 / Schedules (csv)**

The csv download options will download a .csv of a specific Form or Schedule.

Download
Download 2022 Signers/Portal Users
Download 2021 Signers/Portal Users
Download Full Filing XML
Download Form 5500 XML
Download Schedule C XML
Download Schedule H XML
Download Schedule R XML
Download Schedule SB XML
Download Form 5500 (csv) All Plans (csv)
Download Form 5500 EZ (csv) All Plans (csv)
Download Form 5500 SF (csv) All Plans (csv)
Download Schedule A (csv) All Plans (csv)
Download Schedule C (csv) All Plans (csv)
Download Schedule D Part I (csv) All Plans (csv)
Download Schedule D Part II (csv) All Plans (csv)
Download Schedule G (csv) All Plans (csv)
Download Schedule H (csv) All Plans (csv)
Download Schedule I (csv) All Plans (csv)
Download Schedule MB (csv) All Plans (csv)
Download Schedule R (csv) All Plans (csv)
Download Schedule SB (csv) All Plans (csv)

Deleting a Form 5500 Schedule

You may permanently remove a schedule by clicking on the "Del" link next to the appropriate schedule under the "DEL" heading in the "5500 - Year" box. Once a schedule is deleted, all of the information it contains will be permanently removed from the system.

Deleting an Attachment

You may permanently remove an Attachment by selecting "Attachments" under the "DRAFT-EDIT" column of the "5500 - Year" box. On the "Upload Menu" screen, choose the attachment you want to delete from the drop-down list within the "Delete Attachment" box and click "Delete Attachment." Once an Attachment is deleted, it is permanently removed from the system.

Delete Attachment	
Attachment:	<input type="text" value="Manually signed Form 5500/SF/EZ (Signature and Date)"/>
<input type="button" value="Delete Attachment"/>	

Inviting Portal Users to the Portal to Edit, Review and/or Upload Attachments

If you would like to invite users to the portal, you first must add a portal user under the [Work with Signers/Portal Users](#) link from the "Form 5500 - Year" screen. Once the portal user is added, you should have links available on the "Form 5500 - Year" screen next to the "Signed Status" line near the top of the screen. If the filing is not yet locked and users have proper permissions to view/print, edit or upload, the links to invite will appear as "Invite [Portal User's Name] to Portal". (Note that if the filing is not locked and a user(s) does not have permissions to view/print, edit or upload, then links to invite will only appear once the form has been locked).

Click on the link to "Invite [User name] to Portal" and the "Invite Signers/Portal Users" screen will appear with summaries of the user(s) name, username and email.

Invite Portal Users

Email Template: Default Signer Email [Edit](#)

Administrator Summary

Email Link: [Click to open email](#)

To Name: Example User

To Username: ExampleUser1234

To Email: [Example.User@email.com](#)

Some email programs may limit the number of characters allowed when creating an email through the "Click to open email" link above. If the link fails to open a new email you can copy the content below and paste it into your preferred email program.

Your 5500 is Ready to Be Signed

Your 5500 is ready for a signature. You can log on at:

<https://www.ftwilliam.com/cgi-bin/sp.cgi?id=PH4CGM7&Year=2022>
You can log in using the following credentials:

Username: ExampleUser1234
Password: Lost password? Use the 'Forgot Password' link on the login screen to reset your password.

Thank You

[Return to Previous Page](#) [Mark 5500 as 'Invited'](#)

If you select "Yes" for "May Edit 5500" and select "Yes" for your signer to upload attachments to the filing, you will be able to click on "Select Attachments" to select which attachment(s) you would like your client to upload in the portal. Once your client logs into the portal, he/she will be able to view and/or delete the attachment after uploading the attachment to the filing.

View, Edit, Sign 5500 Settings

View/Print Draft 5500:	Yes	<input type="checkbox"/> Add ToDo (Optional)
Include Watermark:	No	
View/Print SAR:	No	
View/Print AFN:	No	
View/Print 8955-SSA:	No	
Allow 8955-SSA E-File:	No	
View/Print 5558:	No	
May Edit 5500:	No	Select Fields
Upload Attachments:	No	Select Attachments
Lock/Sign When 5500 is Completed:	No	

After clicking on "Select Attachments," you will be able to select which attachment(s) your client will be able to upload via the portal. Please be sure to click "Update" after selecting your attachment(s) to save the changes you have made.

Select Attachments

☐ 5500 Line A Multiple ER Plans - CSEC Participating employer information for multiple employer plans
☐ Manually signed Form 5500/SF/EZ (Signature and Date)
☐ Other attachment
☐ Reasonable Cause for late filing
☐ Reasonable Cause for late or missing IQPA Report
☐ Sch H line 3a or Sch I line 4k - Accountant Opinion / IQPA report
☐ Sch H line 4i - Schedule of Assets Held at End of Year
☐ Sch H line 4j - Schedule of Reportable Transactions - FivePrntTrans
☐ Sch I line 4k - 2520.104-50 Statement
☐ Sch MB line 11 - Justification for Change in Actuarial Assumptions
☐ Sch MB line 3d - Withdrawal Liability Amount
☐ Sch MB line 3d - Withdrawal Liability Amount (CSV)
☐ Sch MB line 4b - Actuarial Certification
☐ Sch MB line 4b - Illustration Supporting Actuarial Certification of Status
☐ Sch MB line 6 or Sch SB Part V - Actuarial Assumption Methods
☐ Sch MB line 6 or Sch SB Part V - Summary of Plan Provisions
☐ Sch MB line 8b1 - Projection of Expected Benefit Payments (CSV)
☐ Sch MB line 8b2 - Active Participant Data (CSV)
☐ Sch MB line 8b2 or Sch SB line 26a - Active Participant Data
☐ Sch MB line 8b3 - Projection of ER Contribs and Withdrawal Liability Pymts (CSV)
☐ Sch MB line 9c/9h - Schedule of Funding Standard Account Bases
☐ Sch MB or Sch SB - Statement by Enrolled Actuary (Actuary has not fully reflected any regulation or ruling)
☐ Sch R Line 14 - Inactive Participant Information
☐ Sch R Line 17 - Assets Liability Transfer
☐ Sch R Part V - Funding Improvement Plan
☐ Sch R Part V - Rehabilitation Plan
☐ Sch R line 18 - Multiple Plan Liabilities
☐ Sch SB line 23 - Information on Use of Substitute Mortality Tables
☐ Sch SB line 24 - Change in Non-Prescribed Actuarial Assumptions
☐ Sch SB line 25 - Method Change
☐ Sch SB line 26a - Active Participant Data (CSV)
☐ Sch SB line 26b - Projection of Expected Benefit Payments (CSV)
☐ Sch SB line 27 - Alternative 17 - Year Funding Schedule for Airlines
☐ Sch SB line 27 - Balances Subject to Binding Agreement with PBGC
☐ Sch SB line 32 - Schedule of Amortization Bases
☐ Sch SB line 4 - Plan at Risk
☐ Signed Schedule MB or Schedule SB

Depending on your email settings, you will have different options to send and review the email:

- **Click to open email:** ("Preparer's Email Program" selected on the "Global Email Settings" screen)
 - Select the "Click to open email" link and an email will be generated on your desktop from your personal email program (Outlook, Thunderbird, etc.). The email body will be composed from the default templates you created for the "Portal Email" located on the [Global Email Settings](#) screen within the "Select an Email to Edit" box and the custom language (if any) provided for that user.

Invite Portal Users

Email Template: Default Signer Email [Edit](#)

Administrator Summary

Email Link:	Click to open email
To Name:	Example User
To Username:	ExampleUser1234
To Email:	Example.User@email.com

Some email programs may limit the number of characters allowed when creating an email through the "Click to open email" link above. If the link fails to open a new email you can copy the content below and paste it into your preferred email program.

Your 5500 is Ready to Be Signed

Your 5500 is ready for a signature. You can log on at:

<https://www.ftwilliam.com/cgi-bin/sp.cgi?id=PH4CGM7&Year=2022>
You can log in using the following credentials:

Username: ExampleUser1234
Password: Lost password? Use the 'Forgot Password' link on the login screen to reset your password.

Thank You

[Return to Previous Page](#) [Mark 5500 as 'Invited'](#)

Once you have reviewed the email one last time, you may then click the "Send" button in your email program to invite the user to the portal.

- **Send Email** ("Specify a Server" option selected on the "Global Email Settings" screen)
 - A link is provided to preview the email body by clicking on "Preview." The email body will be composed from the default templates you created for the "Portal Email" located on the [Global Email Settings](#) screen within the "Select an Email to Edit" box and the custom language (if any) provided for that user.

Home > Global Email Settings

Global Email Settings

Select Division: DEFAULT

5500 Distributions Messaging Documents Compliance Notifications

Email/Server Settings

Reminders: No

Every (time since last invite): 1 Day

Confirmation Emails: Yes

Name Change Emails: No

Use direct signing link: No

Custom Language: No

Email Sending Method: Specify a Server

Select an Email to Edit

Email Name	Default Template	Edit
8955-SSA Cover Letter	Default 8955-SSA Cover L	Edit
Portal Email	Default Portal Email	Edit
Signer Email	Default Signer Email	Edit

Email Template: Default Portal Email [Edit](#)

Default 8955-SSA Cover Letter

Default Portal Email

Portal User Summary

To Name: Example User

To Username: ExampleUser1234

To Email: [Example.User@email.com](#)

From Name: Admin

From Email: 5500@TPAEmail.com

Reply To:

Cc:

Bcc:

Subject: 5500 Portal Account

Email Body: [Preview](#)

[Send Email](#)

[Return to Previous Page](#)

Work with Signers/Portal Users

This function will set up who will be signing the Form 5500 and/or making changes to the Form 5500 filing via the portal (editing the form via the portal and/or uploading files via the portal). You will assign each user a username, password and email address. This information will generally be different for each 5500 filing on the system and must be completed for each 5500 filing.

Note that signers are often consistent from year to year so you will likely be able to "Add Existing" in future years (note the option to do this in batch mode discussed below). If you only want a user to view the current year information (and not see a prior year completed 5500 for example), you will need to add that user as an existing user to the current plan year and then go into the prior year and delete the user.

Bring forward [prior year] signers to [current year] for all plans. This function will move forward signer data to the current year for ALL PLANS. The process may take a few minutes. NOTE: If signer(s) have already been added for a given plan and year, the bring forward operation will silently skip said plan. There must also be signers from the previous year. The current year plan must be unlocked. Additionally, if your signer is designated to be signing as "None" in the prior year, he/she will not be brought forward into the current year.

You may also upload portal user information (portal username, password, email, signer status, etc.) for all your plans on the system at once. See information regarding "Upload Signers" in the [Upload and Download Center](#).

Clicking on "Work with Signers/Portal Users" within the "Portal Menu" box will bring you to the "Edit Portal Users" screen where you will be viewing your user's profile. Below are the steps to follow to add/change user information:

Step 1: Click "Add" if the user is not already in the system for that plan/plan year. More information will appear as relevant for the user selected. If the user was on the system for last year's filing or for a different filing on the system, you may select "Add Existing" and choose the user from the list that will appear.

Edit Portal Users

Select User:

User Info

Tabs for Plan:

[Edit Defaults](#)

User Info

User Information

Please select a portal user to edit.

Step 2: Assign the user his/her relevant information. The fields highlighted in the image below are required when adding a new portal user. Each option will be discussed briefly below:

- **Signer/Portal User Information:**

The screenshot shows the 'Edit Portal Users' window. At the top, there's a 'Select User:' dropdown menu with 'Select a Portal User' as the placeholder, and buttons for 'View', 'Add', 'Add Existing', and 'Delete'. Below this is a 'User Info' section with a 'User Information' header and a message: 'Please select a portal user to edit.' To the left, there's a 'Tabs for Plan:' section with a 'Select a Plan' dropdown and 'Add' and 'Delete' buttons. A 'Help' button is at the bottom left, and a 'Close' button is at the bottom right. A 'Save Tab' button is also present. Overlaid on this is the 'Add New Portal User' dialog box. It has fields for 'Username:', 'Password:', 'Confirm:', 'Full Name:', 'Company Name:', and 'Email:'. The 'Full Name:' field is expanded to show sub-fields for 'Prefix:', 'First:', 'Middle:', 'Last:', and 'Suffix:'. The 'Create New Portal User' button at the bottom of the dialog is highlighted with a red box.

- **Portal Username:** This is the Username that the portal user must enter (with the password, below) to enter the portal. The Username must be at least 6 characters and may not contain symbols. If you receive a message stating the username already exists, please note that portal usernames must be unique system-wide, over all ftwilliam.com customers. We do suggest making the portal username more unique by adding numbers, using your client's first and last name, etc. For example, you may use: JohnDoe123, JDoe123 or DoeJohn123.
- **Full Name (Populates 5500):** Each user will need a name to appear on the 5500 filing (if applicable). This information will be used to complete information at the bottom of page 1 of the Form 5500. If the user is signing as "Administrator and Sponsor," his/her name will only populate on the "Plan Administrator" signature line of the Form 5500. The name will also be used to identify the user in the ftwilliam.com 5500 software. (Signers will have the option to "change name" on the portal signing screen if their name is incorrect/misspelled.)
- **Email:** This is the email address that will be used to invite the user to the portal.
- **Password:** This is the password that the user will need to use to login to the portal and will be provided in the email with the link to the portal (assuming that the password placeholder has not been removed from the

standard [Global Email Settings](#) options described above). The password must be at least 8 characters, a combination of letter(s), number(s), and special character(s). Please note: passwords are case-sensitive. The password will only be displayed for your clients within the Invitation Email if they are a new portal user within ftwilliam.com and have not previously logged into the portal and updated their password. Once your clients have updated their password, you will no longer see the "Password" and "Confirm Password" fields; rather, you will only see the "Reset Password" option as shown below. **Note:** 5500-Only customers (do not have access to ftwPortal Pro) have the option to turn off the security questions for 5500 portal users that do not have View/Print Permissions for the 8955-SSA. See [Portal 5500 Always Require Challenge Questions](#) above.
